

# REMOTE MAINTENANCE & MONITORING

FOR YOUR PIECE OF MIND

The Bondurant Advantage of having Internet of Thing (IoT) whole house/business water purification system is that we can worry about your water, so you don't have to. Imagine having an entire team of people dedicated to ensure our every precious drop of your drinking water is clean, safe and delicious. Caripur was built to deliver on this. Our devices are capable of being remotely monitored, allowing for real-time tracking to monitor for any current and potential maintenance and operational issues.







### G IT'S LIKE HAVING A TECHNICIAN ON-SITE 24 HOURS A DAY!



With instant communication and system-error messages sent to both customer and our global data center, no system maintenance issue is overlooked. A BTII factory-certified technician can immediately assess any problem and prepare an appropriate resolution to ensure uninterrupted clean water to your home or business.

- > Scheduled External Filter Replacement
- > Transmembrane Pressure
- > Water Quality
- > Membrane Breech
- > Loss of Flow
- > Downstream Water Leaks

- > Power Failure
- > System Failure
- > Backup Battery Power Status
- > Sensor Out of Calibration
- > Cistern Levels (If Applicable)
- > Software Versions

YOU HAVE MORE IMPORTANT THINGS TO DO THAN WORRY ABOUT THE ENSURING YOUR WATER IS SAFE, CLEAN AND DELICIOUS. LET US TAKE THAT BURDEN OFF YOUR SHOULDERS AND PUT IT IN THE PALM OF YOUR HANDS.



## REMOTE MONITORING SERVICES

Secure and strong real-time monitoring tools save physical health of our purification systems by handling all types of issues-minor bumps to higher risks.

While our app will provide you with the insight you need to ensure you water is secure, our Remote Monitoring Services gives you the luxury of allowing highly trained technicians to take over that task for you. Whether it be simply changing your external filters when it is time, or identifying water quality, availability or system issues, our team will ensure your water will not be a burden or worry for you.

#### **Key Attributes of Outsource Remote Monitoring Services**

- Highly Trained Staff
- > 24\*7 Consistent Remote Monitoring Services
- > Regular Alerts & Notifications Via Phone App

The need of 24/7 Remote Monitoring Services is never limited to any one reason. Every industry has its own set of services, work culture and attached priorities. We employ our Remote Monitoring Services to serve you and your water needs. We keenly understand that it is the line between, Safe water and Sick water and conduct our business accordingly.



#### Responsive

Our round the clock remote monitoring services and help-desk are available to all types and size of issues. Smart notification systems keep you the customer aware of any upcoming updates and maintenance and helps our experts solve the problem in a timely manner.



#### 24/7 real-time monitoring

Any device going down, or network facing downtime is monitored day and night by performance tools which are also built for risk notification. A dedicated engineer troubleshoots the issue before dispatching a technician to ensure rapid and efficient service.



#### **Proactive**

Issues that are smaller, however, might harm future water quality and availability shouldn't be neglected at any cost. Our remote monitoring services are designed to anticipate and resolve even tiniest issues with before it becomes a threat.



#### **Centralized Service**

Systems are tracked continuously from centralized remote location in the U.S Virgin Islands. Strong remote monitoring enables our customized encrypted authentication. To ensure you systems privacy and security.